



**Job Title: HVAC Service Technician**

Riverside Heating & Air Conditioning  
99 Skipjack Road, Prince Frederick, MD 20678

**About Us:**

Riverside Heating & Air Conditioning is an HVAC company serving Southern Maryland dedicated to providing top-notch heating and air conditioning services to our valued customers. With a strong commitment to excellence, trust, and customer satisfaction, we take pride in our team's expertise and professionalism.

**Position Overview:**

We are looking for an experienced HVAC Service Technician to join our team. The ideal candidate will have a strong background in HVAC system installation, maintenance, and repairs. This position requires excellent troubleshooting skills and the ability to work independently. The primary responsibilities include performing routine maintenance, diagnosing system issues, completing repairs, assisting in new system replacements, and ensuring customer satisfaction.

**Key Responsibilities:**

- Conduct routine HVAC system maintenance to ensure optimal functionality and efficiency
- Diagnose malfunctioning systems and components to identify the root cause of the problem
- Perform necessary repairs or replacements of faulty parts, components, or entire systems
- Assist in new system replacements or upgrade existing ones as per customer requirements
- Adhere to all safety protocols and guidelines to prevent accidents or injuries
- Ensure excellent customer service by addressing customer queries and concerns
- Communicate effectively with customers to explain repair processes, costs, and recommendations
- Keep detailed records of all work performed and maintain inventory of necessary equipment and supplies
- Stay up-to-date with the latest industry trends, technologies, and regulations

### **Equipment We Service:**

- All Brands
- Heat Pumps
- Ductless Split Systems
- Oil Furnaces
- Gas Furnaces
- Package Units up to 25 Tons
- Gas/AC & Heat Pump
- Boilers Gas/Oil
- Zoning Systems
- Humidifiers
- Dehumidifiers
- UV Lights

### **Qualifications:**

- High school diploma or equivalent
- Proven experience as an HVAC Service Technician or related role
- Valid HVAC technician license or certification
- Strong technical and mechanical skills, with the ability to troubleshoot and repair various HVAC systems
- Excellent problem-solving and decision-making abilities
- Ability to work independently and meet deadlines
- Good communication and customer service skills
- Valid driver's license and clean driving record
- Ability to lift heavy equipment and work in confined spaces
- Willingness to work flexible hours, including evenings and weekends, as needed

### **Benefits:**

- Competitive compensation package
- Paid vacation
- Health insurance benefits
- Opportunities for career growth and development

### **Position:**

Fulltime - onsite

Join our team and be part of a company committed to excellence in the HVAC industry.

Please submit your resume to [info@riversidehac.com](mailto:info@riversidehac.com) detailing your relevant experience and why you are a great fit for this position. We look forward to welcoming you to the Riverside family!